



MARK LAU

Travel Advocate & Consultant

What do you think the best skills are that you bring to your job?

I've never put a Traveler into a facility/location that I wouldn't put a family member into. I look at each of my Traveler's as an extension of family so I care about them.

Why did you choose to work at Summit?

The opportunity to provide the highest level of service to Travelers within a corporate culture that is first and foremost customer focused.



Tell us about your family:

Born and raised in the Chicagoland suburbs but moved the family around the Midwest when I was a college coach. Wife Tracey is a middle school teach and is a mad scientist in putting our busy schedules together. 4 kiddos all equally talented in very different ways: Skya, Sola, Selah and Revel.

What do you like to do in your free time?

I continue to coach volleyball but life has us turning a million miles an hour and watching/supporting our kids in their different activities.

What would you sing at karaoke night?

Walking in Memphis by Marc Cohn

What's your favorite movie?

Too many to choose one, but Shawshank Redemption has got to be up there.

If you could only eat one meal for the rest of your life, what would it be?

Grilled steak and roasted vegetables...or a huge bowl of Ramen (chicken is the only option, if you say shrimp we may have to box).